

RECEIVED

2004 NOV 29 PM 3:06

Janet Kestner

3231 Lakeford

Nashville, TN 37214

615-885-6446

T.R.A. DOCKET ROOM

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

Mr. Riley Darnell

Secretary Of State

Tennessee State Capitol

Nashville, Tennessee 37243

TN REGULATORY AUTHORITY

Re; 2004 Docket #'s 04- 00166 AND 04-00211

To : Mr. Riley Darnell

I am aware of the Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved it could allow for higher rates and shorter time length that families, lawyers and love ones would have to share.

I am urging you and your staff to support the children, lawyers and families of prisoners and vote against any increase in cost and any possible decrease in the time length of calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our family are primarily responsible for telephones and many other expenditures of our incarcerated love ones.

The proposed changes would result in drastic telephone rate increase that we could not afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated


incarceration and ultimately make our communities safer for all Tennessee families.

To shorten the length of the telephone calls would be devastating to family bonds and almost impossible for an incarcerated love one to communicate with attorneys through via telephone. Affordable local and long distance calls are especially critical for families and attorneys who are not physically able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up costs.

I am also concerned that the current telephone provider, Global tel- link lacks accountability to its customers, as I am sure that counselors that provide communication to Global tel can account for this to be a true complaint with being put on hold for long periods of time when trying to clear up problems that an inmate cannot do for him/her self and through counslers being their only way.

As a concerned citizen and family to an incarcerated love one, I will be watching these issues very closely. I earnestly hope that you and your office will support the families of Tennessee prisoners and not the interests of big business.

Sincerely,



RECEIVED

Tammy & Jacob Howell

2101 Grove mill Ct.

La Vergne, Tn 37086

2004 NOV 29 PM 3:06

DOCKET ROOM

Mr. Riley Darnell

Secretary Of State

Tennessee State Capitol

Nashville, Tennessee 37243

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

TN REGULATORY AUTHORITY

Re; 2004 Docket #'s 04- 00166 AND 04-00211

To : Mr. Riley Darnell

I am aware of the Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved it could allow for higher rates and shorter time length that families, lawyers and love ones would have to share.

I am urging you and your staff to support the children, lawyers and families of prisoners and vote against any increase in cost and any possible decrease in the time length of calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our family are primarily responsible for telephones and many other expenditures of our incarcerated love ones.

The proposed changes would result in drastic telephone rate increase that we could not afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated

incarceration and ultimately make our communities safer for all Tennessee families.

To shorten the length of the telephone calls would be devastating to family bonds and almost impossible for an incarcerated love one to communicate with attorneys through via telephone. Affordable local and long distance calls are especially critical for families and attorneys who are not physically able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up costs.

I am also concerned that the current telephone provider, Global tel- link lacks accountability to its customers, as I am sure that counselors that provide communication to Global tel can account for this to be a true complaint with being put on hold for long periods of time when trying to clear up problems that an inmate cannot do for him/her self and through counslers being their only way.

As a concerned citizen and family to an incarcerated love one, I will be watching these issues very closely. I earnestly hope that you and your office will support the families of Tennessee prisoners and not the interests of big business.

Sincerely,

Jimmy Howell
Jacob Howell

RECEIVED
2004 NOV 22 PM 2:32
SECRETARY OF STATE

November 1st, 2004

RE 2004 Docket #'s, 04-00166 and 04-00211

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

Dear Sir or Madame

TN REGULATORY AUTHORITY

The Tennessee regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates from calls from inmates at Tennessee jails and prisons I am urging you to support the children and families of prisoners and vote against any increases in costs and any possibilities decreases in the time length of calls from a state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime Innocent of any wrong doing, they too often suffer in silence It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30-minute telephone calls Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds Affordable local and long distances calls are especially critical for families who are physically or financially able to visit prisons that are often in remote locations where public transportations not available and over night accommodations and meals would drive up the costs. I am concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improves customer service and better billing services are required of all telephone service providers to prisons and jails in Tennessee

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support Families of Tennessee's prisoners and not the interest of big business

Sincerely

Martha E. Woods
Mother of an inmate
at RMS4

David and Joan Trotter
4112 Ranch Road
Johnson City, TN 37601

RECEIVED

2004 NOV 29 PM 3: 06

T.R.A. DOCKET ROOM

RECEIVED

November 20, 2004

NOV 29 2004

Director Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

SARA KYLE, COMMISSIONER
TN REGULATORY AUTHORITY

Re 2004 Docket #'s 04-00166 and 04-00211

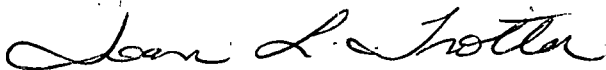
Dear Ms Kyle

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too, often suffer in silence. It is, therefore, very important that elected and appointed government officials protect our interest. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationship through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would increase the costs even more. I am also concerned that the current telephone provider, Global Tel-Link, lacks accountability to its customers. We implore you to see that improved customer service and better billing services be required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,



Joan L. Trotter

RECE

RECEIVED
OFFICE OF
PAT MILLER

RE: 2004 Docket #'s 04-00166 and 04-00211

NOV 29 2004

Dear Sir or Madame:

T.R.A. DOCKET ROOM

TN REGULATORY AUTHORITY

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Barbara Baker

November 14, 2004

RECEIVED

RECEIVED

2004 NOV 29 PM 3:06

RE: 2004 Docket #'s 04-00166 and 04-00211

NOV 29 2004

T.R.A. DOCKET ROOM

SARA KYLE, COMMISSIONER
TN REGULATORY AUTHORITY

Dear Sir or Madame:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30- minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Marcia B. Cloud, mssa

Marcia B. Cloud

PO Box 1103

Wartburg, TN. 37887

Nov 18, 2004

RECEIVED

2004 NOV 29 PM 3:06

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211

T.R.A. DOCKET ROOM

REGULATORY AUTHORITY

Dear Sir or Madame:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely, *Jerry Day*
Jerry Day
119 Webster Rd
Lake City, TN 37769

REC

Nov 18, 2004

2004 NOV 23 PM 3:06

RECEIVED
OFFICE OF
PAT MILLER

RE: 2004 Docket #'s 04-00166 and 04-00211

T.R.A. DOCKET ROOM

NOV 29 2004

Dear Sir or Madame:

TN REGULATORY AUTHORITY

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Linda Day

Linda Day

119 Webster Rd

Lake City, In 37769

David and Joan Trotter
4112 Ranch Road
Johnson City, TN 37601

November 20, 2004

RECEIVED
2004 NOV 29 PM 3:06
T.R.A. DOCKET ROOM

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

Chairman Pat Miller
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243

TN REGULATORY AUTHORITY

Re 2004 Docket #'s 04-00166 and 04-00211

Dear Sir

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in costs and any possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too, often suffer in silence. It is, therefore, very important that elected and appointed government officials protect our interest. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationship through regular 30-minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and overnight accommodations and meals would increase the costs even more. I am also concerned that the current telephone provider, Global Tel-Link, lacks accountability to its customers. We implore you to see that improved customer service and better billing services be required of all telephone service providers to prisons and jails in Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope that you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,



Joan L. Trotter

RECEIVED

2004 NOV 29 PM 3:07

11/19/04

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211 DOCKET ROOM

Dear Sir or Madame:

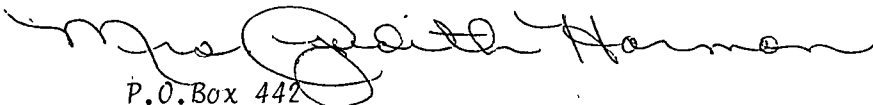
TN REGULATORY AUTHORITY

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,



P.O. Box 442

Wartburg, TN 37887

RECEIVED

RECEIVED
OFFICE OF
PAT MILLER

November 14, 2004

2004 NOV 29 PM 3: 07

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211

T.R.A. DOCKET ROOM

TN REGULATORY AUTHORITY

Dear Sir or Madame:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved, could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular 30- minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarcerations and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,



Marcia B. Cloud

PO Box 1103

Wartburg, TN. 37887

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

RECEIVED

RE: 2004 Docket #'s 04-00166 and 04-00211:
2004 NOV 29 PM 3: 07

TN REGULATORY AUTHORITY

Dear Sir or Madame:

T.R.A. DOCKET ROOM

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Barbara Baker

November 11 7 2004

RECEIVED
OFFICE OF
PAT MILLER

RE: 2004 Docket #'s 04-00166 and 04-00211

NOV 29 2004

Dear Sir or Madame:

TN REGULATORY AUTHORITY

T.R.A. DOCKET ROOM

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely,

Angela R. Dabbs
Angela R. Dabbs

P.O. Box 1073

Warburg, TN, 37887

11-20-04

RECEIVED

2004 NOV 29 11:07

RECEIVED
OFFICE OF
PAT MILLER

NOV 29 2004

RE: 2004 Docket #'s 04-00166 and 04-00211 ROOM

TN REGULATORY AUTHORITY

Dear Sir or Madame:

The Tennessee Regulatory Authority Docket 04-00166 and 04-00211, if approved could allow higher rates for calls from inmates at Tennessee jails and prisons. I am urging you to support the children and families of prisoners and vote against any increases in cost and possible decreases in the time length of calls from state or local penal institution.

Families of Tennessee prisoners are the forgotten victims of crime. Innocent of any wrong doing, they too often suffer in silence. It is therefore very important that elected and appointed government officials protect our interests. Our families are primarily responsible for telephone and many other expenditures of our incarcerated loved ones. The proposed changes would result in drastic telephone rate increases that we cannot afford. We also cannot afford to stop improving our family relationships through regular-30 minute telephone calls. Healthy family bonds during imprisonment help to reduce repeated incarceration and ultimately make our communities safer for all Tennessee families. To shorten the length of the calls would be devastating to family bonds. Affordable local and long distance calls are especially critical for families who are not physically or financially able to visit prisons that are often in remote locations where public transportation is not available and over night accommodations and meals would drive up the cost. I am also concerned that the current telephone provider, Global Tel-Link lacks accountability to its customers. We insist that improved customer service and better billing service are required of all telephone service providers to prison and jails of Tennessee.

As a concerned citizen, I will be watching these issues very closely. I earnestly hope you will support families of Tennessee's prisoners and not the interest of big business.

Sincerely, *Jason J. Ferguson &
Brendy Ferguson
5310 Tennessee Ave
Nashville TN 37209*